

EMMECI MANAGEMENT SYSTEM POLICY

All Processes and Resources making up [Emmeci](#) Business are governed through the **MANAGEMENT SYSTEM** whereby, by means of specific performance indicators,

GROWTH-DEVELOPMENT-PERFECTING GOALS ARE PLANNED, IMPLEMENTED AND MONITORED FOR THE PROCESSES AND RESOURCES OF THE BUSINESS INHERENT TO:

- **THE QUALITY OF THE SOLD PRODUCTS,**
- **SAFETY AT WORK,**
- **ENVIRONMENTAL SUSTAINABILITY RELATING TO THE PROCESS WASTE.**

Following its objectives, fixed from time to time, either directly or indirectly, **THE MANAGEMENT SYSTEM AIMS TO PURSUE TWO FUNDAMENTAL GOALS:**

1. **CONTINUOUS IMPROVEMENT OF OUR MACHINERY RANGE AND RELEVANT PRE-SALES AND AFTER SALES SERVICES,**
2. **BEING CONSTANTLY ABLE TO ESTIMATE AND POSSIBLY IMPLEMENT ANY EXTENSIONS OF OUR MACHINERY RANGE, ABOVE ALL, WHEN WE ARE TRYING TO ENHANCE OUR SUPPLY TO MEET A WIDER SPECTRUM OF REQUESTS ORIGINATING FROM THE SEVERAL “BRANCHES OF ACTIVITIES IN THE SECTOR”.**

Those fundamental goals can only be pursued through

CUSTOMER SATISFACTION

in terms of:

- **TECHNOLOGICAL INNOVATION AND FLEXIBILITY OF EMMECI MACHINERY,**
 - **RELIABLE AND SOLID EMMECI MACHINERY,**
- **EMMECI MACHINERY ERGONOMICS, EASE OF USE, SECURITY AND CUSTOMER CARE,**
- **EMMECI PRE-SALES AND AFTER SALES FIRST-CLASS AND PROMPT SERVICES,**
 - **RETURNS ON EMMECI INVESTMENTS.**

Among all the Resources of the Business, the Management System regards Human Resources as the most important, since those Resources implement and manage Processes as well as other kinds of Resources.

THE MANAGEMENT SYSTEM THUS AIMS TO INVOLVE AND INCREASE THE VALUE OF ALL THE PEOPLE EITHER DIRECTLY OR INDIRECTLY WORKING FOR THE BUSINESS TO THE HIGHEST EXTENT (CUSTOMERS, COLLABORATORS, SUPPLIERS), TO REACH THE HIGHEST COLLABORATION FROM EVERYONE.

The two **FUNDAMENTAL GOALS** can only be reached through the highest collaboration, preserving and fostering both the know-how and know-why of the Business.

Cerreto Guidi, 12th July 2010

LA DIREZIONE